

# Stephen Berrettini

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## Experience

### Bartender and Server

Various locations • Wilkes-Barre, PA  
05/2010 - 10/2020

- Delivered high-quality customer service, managing multiple orders simultaneously and maintaining attention to detail in a fast-paced environment.
- Remembered customer preferences to offer tailored drink recommendations, enhancing customer satisfaction and building strong rapport with regular patrons.
- Leveraged attention to detail and memory skills to create personalized experiences, helping patrons discover new options based on their tastes.
- Managed inventory by tracking and placing liquor and beer orders, ensuring stock levels met customer demand while minimizing waste.

### Driver

DoorDash • Wilkes-Barre, PA  
12/2020 - Present

- Developed strong organizational skills by efficiently navigating routes and prioritizing multiple deliveries.
- Demonstrated adaptability by working in various environments and responding to customer needs in real-time.

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## Skills

Communication skills, Customer service, Software troubleshooting

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## Education

### Computer Information Systems

Luzerne County Community College • Nanticoke, PA  
05/2025

Dean's List: Fall 2023, Spring 2024

Major GPA: 3.9

Relevant Coursework:

- Object-Oriented Programming with C++
  - Object-Oriented Programming with C#
  - Object-Oriented Programming with Java
  - Database Design with SQL
  - Operating Systems
  - Internet Concepts with HTML
  - Social Media Marketing
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